



THE FLOTEC VISION.

To collaborate, innovate and succeed.

THE FLOTEC MISSION STATEMENTS.

““ Flotec Industrial Division.

To be a trusted and leading supplier of hydraulic, pneumatic and pipeline products to industry.

““ Flotec Rail Division.

To be a trusted and leading supplier of reliable hose and engineering solutions to the rail market.

CORE VALUES.

Innovation.

- To continuously investigate and find new ways of doing things for the better.
- To develop, create and invent unique solutions relevant to the task in hand.
- Where appropriate, to apply existing ways of doing things to a new market.
- Where appropriate, to modify existing assets to perform better.
- Where appropriate, to radically transform and disrupt markets for the better.

Empowerment.

- To be a culture of equality, diversity, inclusion, creativity, innovation, and teamwork.
- For each person to feel valued, appreciated and belonging to the Flotec culture, its shared vision, mission statements, and core values.
- For each person to feel empowered and to take ownership and accountability of their work.
- To acknowledge, celebrate and reward successes and achievements.
- Celebrate Difference.

Ethics.

- To be trusted by all stakeholders for operating and behaving in an ethical, honest, and trustworthy manner.
- To ensure that all stakeholders conduct themselves in compliance and accordance with Flotec's core values.
- To encourage ethical and trustworthy excellence with all stakeholders.

Customer.

- To offer a solutions-based approach for all customers.
- To provide a polite, courteous, professional, and knowledgeable experience.
- To focus on service, solutions, and delivery.
- To deliver such an exceptional service that customers keep coming back.